



## Emergency Information

Contact:	Telephone Number:
Number to dial for outside telephone line at property	9 +area code and number
9-1-1 or venue emergency number	In the event of an emergency dial 619-525-5911
Police and Fire Department	San Diego Police: 619-521-2000 San Diego Fire/Rescue: 619-533-4300
Fire Alarm	<p>Do not evacuate unless there are obvious signs of danger or fire</p> <p>Listen for an announcement that the alarm is being investigated</p> <p>A follow up announcement will be made to advise that the alarm has been cleared and you may continue your activities.</p> <p>If evacuation is needed, leave the building through the nearest exit and go to one of three evacuation assembly areas, shown below</p>
AEDs and First Aid Kits	AED's are located throughout the center. See the diagram below for the closest to your location..
Name & Address of nearest hospital	UCSD Medical Center – Hillcrest Level I Trauma Center 200 West Arbor Drive, San Diego, CA 92103 619-543-6222 Open 24 hours a day
Nearest Pharmacy (location and hours)	<p>Rite Aid Pharmacy 1411 Kettner Blvd San Diego, CA 92103 619-231-7405</p> <p>Store hours: 8:00am – 10:00pm Pharmacy hours: 8:00am – 8:00pm M-F 10:00am – 5:00pm S-S</p>

Urgent Care (location and hours)	Sharp Rees-Stealy Urgent Care 300 Fir Street San Diego, CA 92101 858-499-2600 Monday–Friday: 8am–10pm Saturday–Sunday: 8am–8pm 1.5 miles, about a 10–15-minute drive
Evacuation Gathering Point	Plaza Park, near W. Harbor Drive and Park Blvd.

## IMPORTANT PHONE NUMBERS

### Mobile Phones

When calling from a cell phone or line outside of the Convention Center, please dial the full number.

Routine information or assistance

**619.525.5490**

Any security or medical emergency

**619.525.5911**

### House Phones

Dial the following extensions from any white house phone, located within the Convention Center in public areas.

Routine information or assistance

**5490**

Any security or medical emergency

**5911**

## MEDICAL FACILITIES

### UCSD Medical Center – Hillcrest Level I Trauma Center

200 West Arbor Drive,  
San Diego, CA 92103

619.543.6222

Open 24 hours a day

*3.7 miles, about a 20 minute drive*

### Sharp Rees-Stealy Urgent Care

300 Fir Street  
San Diego, CA 92101

858.499.2600

Monday–Friday: 8am–10pm

Saturday–Sunday: 8am–8pm

*1.5 miles, about a 10–15 minute drive*

## FIRST RESPONDER CONTACTS

**San Diego Police:** 619.531.2000

**San Diego Harbor Police:** 619.686.6272

**San Diego Fire/Rescue:** 619.533.4300

**Emergency:** 911

## WHAT TO DO IN THE EVENT THAT THE FIRE ALARM ACTIVATES

- **Do not** evacuate unless there are obvious signs of danger or fire
- Listen for an announcement that the alarm is being investigated
- A follow up announcement will be made to advise that the alarm has been cleared and you may continue your activities.
- If evacuation is needed, leave the building through the nearest exit and go to one of three evacuation assembly areas, shown below

## EVACUATION ASSEMBLY AREA LOCATIONS

1. Marriott Circle, near the water feature
2. Embarcadero Park, behind the Convention Center in Joe's Crabshack parking lot
3. Plaza Park, near W. Harbor Dr. & Park Blvd.



111 W. Harbor Drive, San Diego, CA 92101  
619.525.5000 | [visitsandiego.com](http://visitsandiego.com)



## GUEST SAFETY & SECURITY INFORMATION



## UPPER LEVEL

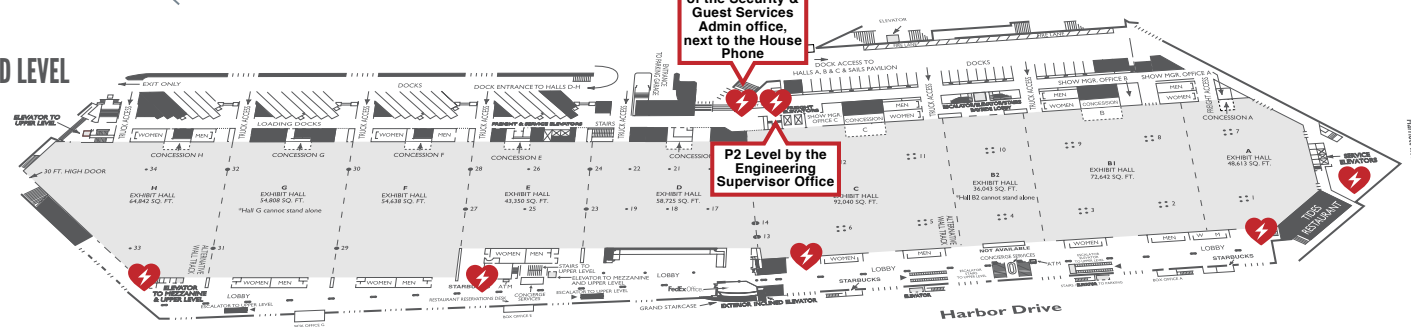
## UPPER LEVEL



## MEZZANINE LEVEL



## GROUND LEVEL







## CONVENTION CENTER SECURITY

The main Security office is located on the ground level, dock side, behind Exhibit Hall C. Security staff are on-duty 24 hours a day, 7 days a week, including a Public Safety Supervisor or Manager.

Some of our responsibilities include:

- Basic first aid, CPR/AED, fire extinguisher use and bleeding control
- Security and medical first response emergency services
- Access control to the front driveway and loading docks
- Interior & exterior building patrol
- 24-Hour Dispatch Center



## INTELLIGENCE GATHERING

The security team works diligently to identify threats by coordinating with local, state and federal law enforcement partners, including:

- Harbor Police on-site satellite office, adjacent to Dock 51
- San Diego Police Criminal Intelligence Unit/Special Events Unit
- Local FBI Field Office, including review of social media threats

## 🔴 AED & 🛑 BLEEDING CONTROL KIT LOCATIONS

